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# **RUSHMOOR BOROUGH COUNCIL**

# OVERVIEW AND SCRUTINY COMMITTEE

at the Council Offices, Farnborough on **Thursday, 11th June, 2020 at 6.00 pm** 

To:

Cllr M.D. Smith (Chairman)

Cllr Mrs. D.B. Bedford Cllr Gaynor Austin Cllr T.D. Bridgeman Cllr Sue Carter Cllr R.M. Cooper Cllr Veronica Graham-Green Cllr Christine Guinness Cllr L. Jeffers Cllr Mara Makunura Cllr S.J. Masterson

Standing Deputies Cllr K. Dibble Cllr J.H. Marsh

> Enquiries regarding this agenda should be referred to the Administrator, Adele Taylor, Democracy, Strategy and Partnerships, Tel. (01252) 398831, Email. adele.taylor@rushmoor.gov.uk.

# AGENDA

# 1. APPOINTMENT OF VICE-CHAIRMEN –

To appoint the Vice-Chairmen of the Committee for the 2020/21 Municipal Year.

# 2. **MINUTES OF THE PREVIOUS MEETING –** (Pages 1 - 4)

To confirm the Minutes of the Meeting held on 13th February, 2020 (copy attached).

# 3. INTRODUCTION TO THE COMMITTEE -

To receive an introduction to the Committee to include working arrangements and programme for the 2020/21 Municipal Year.

#### 4. **REGISTERED PROVIDERS TASK AND FINISH GROUP - ANNUAL REPORT –** (Pages 5 - 10)

A report is attached on the work of the Task and Finish Group during the 2019/20 Municipal Year. The Committee is asked to consider the recommendations.

# 5. TOWN CENTRE MARKETS AND CAR BOOT PERFORMANCE REPORT -

To receive a report from Mr John Trusler, Principal Engineer on the performance of the Town Centre Markets and Car Boot Sales.

#### 6. 2019/20 PERFORMANCE OUTCOMES -

To receive a report on the Council's performance for Quarter 4 (January – March, 2020).

The quarterly monitoring report can be found <u>here</u> and the Cabinet Report from the meeting of Cabinet on 2nd June, 2020 is attached.

### 7. **APPOINTMENTS 2020/21 –**

To consider the setting up of Task and Finish Groups for the 2020/21 Municipal Year and where appropriate appoint Members:

- Review of Registered Providers the representatives for the 2019/20 Municipal Year were Cllrs. M.D. Smith, D.B. Bedford, T.D. Bridgeman, M.S. Choudhary, R.M. Cooper and K. Dibble.
- Council Tax Support the representatives for the 2019/20 Municipal Year were Cllrs. M.D. Smith, D.B. Bedford, Veronica Graham-Green, Mara Makunura, A.H. Crawford and M.J. Roberts.
- Progress Group the representatives for the 2019/120 Municipal Year were Cllrs. M.D. Smith, D.B. Bedford, L. Jeffers, S.J. Masterson, T.D. Bridgeman and K. Dibble.

- Educational Improvement the representatives for the 2019/120 Municipal Year were Cllrs M.D. Smith, L. Jeffers, Mara Makunura, Calum Stewart, Gaynor Austin and Nadia Martin
- Highways Agency new group for 2020/21.

A report on nominations will be made at the meeting.

8. **WORK PLAN –** (Pages 11 - 24)

To review the current work plan (copy attached).

# MEETING REPRESENTATION

Members of the public may ask to speak at the meeting on any of the items on the agenda by writing to the Committee Administrator at the Council Offices, Farnborough by 5.00 pm three working days prior to the meeting.

Applications for items to be considered for the next meeting must be received in writing to the Committee Administrator fifteen working days prior to the meeting.

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# OVERVIEW AND SCRUTINY COMMITTEE

Meeting held on Thursday, 13th February, 2020 at the Council Offices, Farnborough at 7.00 pm.

# Voting Members

Cllr M.D. Smith (Chairman) Cllr Mrs. D.B. Bedford (Vice-Chairman) Cllr L. Jeffers (Vice-Chairman)

> Cllr T.D. Bridgeman Cllr K. Dibble Cllr Veronica Graham-Green Cllr Christine Guinness Cllr Nadia Martin Cllr S.J. Masterson

Apologies for absence were submitted on behalf of Cllr M.S. Choudhary and Cllr Mara Makunura

# 26. MINUTES OF THE PREVIOUS MEETING

The minutes of the meeting held on 24th October, 2019 were agreed as a correct record.

An update was requested on the actions set out in the previous minutes relating to pavement parking. It was advised that this had been raised with the Parking Team and an update would be given at the next Progress Group meeting.

# 27. HIGHWAYS AGENCY

At the Council meeting on 5th December a Motion was presented by Cllr Abul Chowdhury which related to the Highways Agency. At its meeting, the Council had agreed to refer the Motion to the Committee which had been asked to hold a preliminary discussion and agree the process to be followed in considering it. Cllr Chowdhury was in attendance at the meeting.

Cllr Chowdhury reported on examples that had led to the Motion, which asked that the Council take back some control of our own highways issues from Hampshire County Council and asked Members to share experiences in their Wards. It was reported that the majority of case work received by Cllr Chowdhury related to highways issues that could only be dealt with by the County Council and he was asking the Committee to seek improvement in the level of highways maintenance in Rushmoor for the residents.

The following was suggested to take this issue forward:

- To establish a task and finish group to look at the issue
- For all Members to consider the issues in their Wards
- To invite Hampshire County Council to attend a meeting to respond to the issues and discuss potential options
- To consider options which might include seeking to take back some control on the provision of highways maintenance

It was agreed that:

- A task and finish group would be established with the following political make up:
  - 4 Conservative
  - o 2 Labour
  - 1 Liberal Democrat (Cllr Abul Chowdhury)
- Scoping work should be carried out by the Task and Finish Group to include a discussion on arrangements for attendance by the County Council

#### 28. **PERFORMANCE MANAGEMENT**

(1) Crime and Disorder Data

The Committee welcomed Chief Inspector John Halfacre, from Hampshire Constabulary who was in attendance to provide an overview on the crime statistics for Quarter 3. The information provided gave high level data on types of crime and statistics, against the same quarter for the previous three years.

The Committee reviewed the data and were informed that some of the categories listed encompassed a variety of crimes, i.e. "Violence Without Injury", incorporated common assault and malicious communications/cybercrime. The Committee discussed the integrity of the data and the importance of recording correctly. A request was made for data on "clear up rates" and this would be reported on at a future meeting. The Hampshire County Council street lights initiative was discussed, where street lights were being turned off during certain hours in the night. Information was requested on any crime data that related to this initiative and the perceived fear of crime as a result of the lights being off. The North Hampshire Community Safety Team would be asked to report on this issue.

(2) Council Business Plan – Quarter 3 Monitoring

The Committee then reviewed the Q3 data for council activities. It was reported that there had been some slippages, this was partly attributed to changes in the ICE and regeneration programmes. An overview of the four P's (People, Place, Partnership and Public Services) was given:

- People: there had been good progress this quarter. The targets on events and grants had been completed and the work on tackling deprivation was on track.
- Place: again there had been good progress in this area. However, it was noted that there had been a slight delay in responding to the climate change emergency and the proposals for the closed circuit cycle track had been delayed whist a new site was identified.
- Partnerships: Good progress was reported in this area, however the Skills Strategy had been deferred to 2020/21 to follow the completion of the Strategic Economic Framework.
- Public Services: Good progress was reported. However it was noted that the review work to the revised Constitution had taken slightly longer than anticipated.

The Regeneration and ICE Programmes were discussed and it was felt that appropriate Members/Officers should be invited to attend future meetings to give updates on projects within these programmes.

Arising from the discussions, the Committee requested that the review of the Litter Enforcement Pilot by East Hampshire District Council should receive pre-decision scrutiny prior to consideration by the Cabinet. This would be followed up and arranged for a future meeting.

(3) Performance Framework

The Committee reviewed the new performance framework. It was noted that work was ongoing to refine and improve the corporate planning and performance management system which aimed to be completed by the end of March 2020. Once the work was complete, approval would be sought from the Cabinet. As part of the arrangements, the Committee would monitor the data quarterly with closer scrutiny of particular areas/programmes carried out by task and finish groups.

AUTIONO.		
What	Who	When
Data to be provided on	Chief Inspector John	October, 2020
clear up rates	Halfacre	
Update on the	Safer North Hampshire	October, 2020
Hampshire County	Team	
Council Street Lights		
Pilot		
Update on the	Karen Edwards,	June, 2020
Regeneration and ICE	Corporate Director	
Programmes		
Update on the Litter	James Duggin, Head of	2nd April, 2020
Pilot by East Hants	Operations	
District Council		

ACTIONS:

# 29. WORK PLAN

The current work plan was noted.

A request was made for information on the consequences of the roll out of 5G in the Borough. It was noted that a paper had been prepared by the Head of Economy, Planning and Strategic Housing which could be circulated to the Committee.

The meeting closed at 8.48 pm.

CLLR M.D. SMITH (CHAIRMAN)

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#### OVERVIEW & SCRUTINY COMMITTEE

# **Registered Providers Review Group Report**

11<sup>th</sup> June 2020

**REPORT NO. EPSH2007** 

# **REVIEW OF REGISTERED PROVIDERS 2019/20**

#### 1. INTRODUCTION

- 1.1 This report is to inform Members of the Overview and Scrutiny committee on the outcome of the 2019/20 Registered Providers (RPs) Review. The purpose of the review meetings is to continue to build good working relationships with our RP partners and scrutinise performance. This report gives an overview of the scrutiny process and for each of the RP's reviewed identifies:
  - What is working well
  - Causes for concern
  - Issues to follow up

#### 2. BACKGROUND

2.1 The Overview and Scrutiny RP Review sub-group for 2019/20:

Members	Officers	
Councillor Diane Bedford	Zoë Paine	
Councillor Mike Smith	Sue Thornett	
Councillor Charles Choudhary		
Councillor Rod Cooper		
Councillor Keith Dibble		
Councillor Terry Bridgeman		

#### 2.2 Registered Providers: Meetings held

Registered Provider	Meeting date
Metropolitan Thames Valley Housing	23 <sup>rd</sup> October 2019
Vivid	4 <sup>th</sup> November 2019
Grainger Trust	27 <sup>th</sup> November 2019
Mears	4 <sup>th</sup> December 2019
Defence Infrastructure Organisation (DIO)	22 <sup>nd</sup> January 2020

# 3 The Scrutiny Process:

- 3.1 Each RP provides financial and performance information in advance of the meeting giving the group the opportunity to consider the information in advance.
- 3.2 Accompanied site visits prior to the meeting help the group understand the location, nature and quality of the housing stock in the borough.

# Key Issues explored through the review process

#### 4.

- Quality of housing product and estate management
- Customer satisfaction for tenants and leaseholders
- Risk management: fire, gas and electrical safety
- Financial and performance information
- Review of leaseholder service charges
- Assisting residents with welfare issues
- Development opportunities
- Dealing with anti-social behaviour

# 5. Summary of Review Group findings

- 5.1 **Metropolitan Thames Valley Housing (MTVH):** Total properties in Rushmoor: 732, 466 general needs rent, 258 shared ownership/ Leasehold and 8 Market rent.
  - The group visited three Farnborough schemes all of which were in good conditions. Concerns regarding compromised communal entry system door were raised which is now being dealt with.
  - Members raised the issue of anti-social behaviour at one scheme and its impact on other residents and were satisfied that MTVH were addressing this appropriately.
  - MTVH offered to speak directly to residents impacted by the repairs and antisocial behaviour issues raised by Members.
  - In terms of delivering genuinely affordable homes, MTVH set Affordable Rents at the Local Housing Allowance level and aim to deliver Social Rent wherever possible.
  - Repairs can be reported by phone or on-line and logged on a central management system and dealt with quickly and MTVH continue to invest in improving their online services.
  - Members were impressed with the many community events MTVH undertake for their residents in Rushmoor, their community Investment has also supported many of their tenants into employment.
  - Members were impressed with MTVH's approach to supporting tenants, they offer early intervention and support to ensure tenants can maintain their tenancy. Their effectiveness in preventing rent arrears is evidenced in the performance data.

• RPs face difficulties enforcing gas safety checks on leaseholders and this is of concern to our Members. MTVH include a clause in

lease agreement for leaseholders to carry out annual gas safety check and provide a copy of the certificate but difficult to enforce

• Rushmoor is one of MTVH's key areas for development.

# 5.2 Vivid – Total properties in Rushmoor: 5,523 (a breakdown of tenure has not been provided)

- Vivid are Hampshire's largest provider of social housing and Rushmoor's stock transfer organisation.
- Members observed a good impression to the overall appearance; clean and well organised, with obvious care being taken on walkways and storage areas in the schemes visited. It was evident tenants knew their neighbourhood officer.
- A tenancy support team supports Rushmoor's Housing Options Team with homelessness prevention, money and benefit advice, employment support work and health and wellbeing support, including mental health and advocacy work.
- Members shared examples of some repairs related complaints. Vivid are aware that the repairs service could be better and are actively looking at ways for improvement. A new central online complaints log has been launched, at the time of writing residents are reporting that centre waiting times are much quicker.
- It was recognised that policy for digital repairs reporting needs to be flexible in some circumstances, they are reviewing their policy to ensure the processes accessible for older and other vulnerable residents. They are looking to introduce an Older Persons support worker surgery at least once a week at Alma House in North Town to ensure sheltered housing residents receive appropriate housing support
- Members also raised that communication with Vivid had deteriorated. Vivid has taken this on board, provided training for Rushmoor's Members in supporting residents with making complaints. Member enquiries are now dealt with by the aftercare team and team of specialist advisors in VIVID.
- Discussions took place around addressing anti-social behaviour in some neighbourhoods. Vivid work with the police and Rushmoor Community Safety and are currently reviewing the size of area that neighbourhood officers are responsible for.
- The organisation's new Customer Experience Team are working to improve their re-let times. They provide decorating vouchers for tenants where the decoration is poor.
- Vivid launched a Customer Engagement Strategy in June which is working well in some areas, Members acknowledge the community development and good customer engagement at Totland Close.

• Vivid has an ambitious development programme and are committed to building social rent properties. Rushmoor remains a priority development area.

# 5.3 Grainger Trust – Rushmoor housing stock: 227 affordable housing properties, 114 general needs rented, 113 shared ownership

- Grainger Trust are based on site at Wellesley which will deliver 3,849 new homes of which 1,340 will be affordable housing.
- Members were pleased with Grainger's service to residents and plans for how this high standard will be maintained as the site scaled up. Grainger's response to this was their digital platform which will enable most residents to report repairs, pay rents etc.
- Members visited Wellesley where it was evident Grainger staff are well known to their residents. Early intervention and support are available for tenants experiencing problems with rent payment.
- Grainger Trusts commitment to community development is making a positive contribution in the local area, they employ a Community Development Manager. Members were impressed with the number and quality of events Grainger is involved with and thanked them for their work in this area.
- For leaseholders, Grainger communicates clearly on service charges, providing a breakdown and sharing a programme of cyclical works and results of quarterly block condition inspections.
- Members were pleased with the good working relationship and partnership working within Rushmoor.

# 5.4 Mears – Rushmoor housing stock: 103 properties, 45 temporary rent at Clayton Court, 44 general needs rent, 6 social rent and 8 shared ownership

- Members visited both schemes in Aldershot and were impressed with the accommodation, management and staff.
- Mears is a national organisation, Area Managers and officers are dedicated to individual schemes which works well. Clayton Court is managed by an experienced officer from a social care background, an asset for this client group.
- Member's raised concerns regarding neighbourhood officer contact with residents at Birchett Road, a new scheme. Their response was that settling in visits will be made in January and for the rest of the year quarterly visits will be made to ensure new tenants are able to manage their tenancies well.
- Members were impressed with Mears approach to supporting their tenants. If a tenant falls into arrears, suitable payment plans are put in place. If required, property visits are arranged to go through income and expenditure of the household and help them understand their outgoings. Tenants can be signpost to other debt advice agencies. Clayton Court is seen as a new start for tenants, it

is not classified as supported accommodation, however, intensive housing management is in place.

- Repairs can be reported by phone or on-line they are logged on a 24/7 customer contact centre and dealt with quickly.
- Members were pleased with the high level of tenant's overall satisfaction with service and performance and the new Customer Strategy designed to improve tenant engagement.

# 5.5 Defence Infrastructure Organisation (DIO) – Rushmoor housing stock:

- DIO manages accommodation for the Military of Defence. Members visited areas of service family accommodation of different ages, standards and properties at different stages of work in preparation of Move-In. They were impressed with the standards of accommodation, complimenting staff on the management of DIO accommodation in Rushmoor.
- Service Family Accommodation is occupied under a Licence for postings, typically 2 years 3 months. Rents are set at lower than social rented housing, this discount forms part of the overall pay offer to Service Personnel. Service Family Accommodation (SFA) is calculated based on three elements, size of the property, and condition.
- Members were also invited to attend a presentation to introduce the Future Accommodation Model (FAM). This scheme enables service personnel to source subsidised accommodation to rent or purchase in the local housing market. Members found the presentation informative. The FAM pilot indicated it would be happy to share any data they collect that may be helpful to the Council. DIO has made it clear that there is no opportunity for the Council to utilise empty DIO properties which become available as a result of FAM.
- DIO acknowledged that the external condition of some of the older stock in the Farnborough/North Camp area appear in need of some attention which reflected higher levels of voids. They hope to invest in 'kerbside appeal'. A national funding pot of £7 million available for the whole of the UK.
- Contractor performance for repairs and response times varies from 85% - 100% dependant on the category of repair. DIO operate a three stage repairs reporting process; Stage 1 to the contractor Amey, Stage 2 to DIO family representative, Stage 3 to main building in London. The percentage of Stage 1 complaints resolved within the reporting time are above 97%, however, repairs are not always reported correctly. Information on reporting repairs is contained within the Aldershot Garrison Service Community Official Guide (SCOG). Amey report performance to the DIO and satisfaction in the South East for 'Move In' and 'Move Out' exceed regional targets.
- Families have champion representation to progress complaints and can attend drop in sessions and welfare coffee mornings to talk to Amey and SFA representatives as well as welfare officers.

# 5.6 Future Work

• At the first meeting in the 2020/21 Municipal Year, the Review Group will be asked to prepare a programme for the year. This is likely to include Accent, the registered provider for Alexandra House where major repairs are planned.

# 6 Conclusion

The RP Review process continues to play an important role in developing good working relationships with housing providers operating in the borough. The estate inspections and follow up meetings enable Members and Officers to improve their understanding of the location, condition and management of the affordable housing stock in the Borough; they also provide a platform to hold open and candid conversations around any concerns and to work together to resolve any problems.

Following consultation with the Chairman of the Review Group, it is proposed that a further programme of review is carried out in 2020/2021, at its next meeting the Review Group will be asked to agree the process and select the registered providers for review.

# 7 Recommendation

That the Overview and Scrutiny Committee is requested to:

- 1. Endorse the programme of work in 2019/20 and request the Chairman of the Registered Providers Review Group to brief the Portfolio Holder on the issues raised.
- 2. Authorise the Review Group to prepare a programme of reviews for 2020/21

# **BACKGROUND DOCUMENTS:**

- Minutes of the review meetings
- Supporting documents supplied by RPs.

# CONTACT DETAILS:

### Councillor Diane Bedford

Chair of the Registered Providers Review Group

**Report Author –** Sue Thornett: Housing Enabling and S106 Officer Tel: 01252 398632 / <u>sue.thornett@rushmoor.gov.uk</u>

**Head of Service** – Tim Mills: Head of Economy, Planning and Strategic Housing Tel: 01252 398542 / tim.mills@rushmoor.gov.uk

# OVERVIEW AND SCRUTINY COMMITTEE WORK PLAN

The purpose of the work plan is to plan, manage and co-ordinate the ongoing activity and progress of the Council's Overview and Scrutiny Committee. It will be updated regularly and presented to each meeting of the Committee. It will include issues that are currently being actioned as well as those that will be subject to future work.

The Committees Terms of Reference are as follows:

- to perform all overview and scrutiny functions on behalf of the Council;
- to appoint such formal sub-committees and informal task and finish groups as it considers necessary to assist it in discharging its functions;
- to prepare and approve the overview and scrutiny work programme so as to ensure that the Committee's time is effectively and efficiently utilised;
- to undertake investigations into such matters relating to the Council's functions and powers as:
  - (1) may be referred by the Council, Committees, the Cabinet, or the Leader; or
  - (2) the Committee may consider appropriate; or
  - (3) have been referred to the Committee pursuant to the "call-in" procedure set out in the Overview and Scrutiny Procedure Rules in Part 4 of this Constitution. (These can be decisions taken by the Cabinet, a Cabinet Member, key decisions taken by an officer or under joint arrangements).
- to monitor and review the performance of the Council and services against relevant performance indicators and adopted plans;

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- to review and/or scrutinise decisions proposed to be made (pre-decision scrutiny) or actions taken in connection with the discharge of any of the Council's functions;
- to review existing policy and strategy with a view to securing continuous improvement in the way in which the Council's functions are exercised, having regard to a combination of economy, efficiency and effectiveness;
- to make reports and/or recommendations to the full Council and/or the Cabinet in connection with the discharge of any functions;
- to review and/or scrutinise any matter affecting the area or its inhabitants;
- to discuss initiatives put forward for consideration by individual members of the Committee and any relevant 'call-foraction' in accordance with the Overview and Scrutiny Procedure Rules set out in Part 4 of this Constitution; and
- to consider petitions referred to the Overview and Scrutiny Committee in accordance with provisions set out in the Petition Scheme set out in Part 4 of this Constitution.

#### (A) ISSUES CURRENTLY BEING PROGRESSED BY THE OVERVIEW AND SCRUTINY COMMITTEE

ISSUE (PURPOSE OF REVIEW)	TASK AND FINISH GROUP (MEMBERSHIP 2019/20)	TIMETABLE	CURRENT WORK	STATUS
To monitor the performance and activities of Registered Providers	Task and Finish Group established consisting of: The Chairman (Cllr M.D. Smith), Vice-	2019/20	The annual report is being presented to the committee on 1th June, 2020. At the meeting, the Committee will also be asked to consider the arrangements for 2020/21.	Green

ISSUE (PURPOSE OF REVIEW)	TASK AND FINISH GROUP (MEMBERSHIP 2019/20)	TIMETABLE	CURRENT WORK	STATUS
working in the Borough.	Chairman ((Cllr Mrs D.B. Bedford) Chainman of the Group)) and Cllrs T.D. Bridgeman, M.S. Choudhary, R.M. Cooper and K. Dibble.			
To review the Council's approach to investment in commercial properties, including an assessment of the opportunities taken and the outcomes.	N/A	2019/20	<ul> <li>The Committee was provided with an initial briefing on 1st November, 2018 where the following areas for consideration were identified:</li> <li>The strategic framework for asset management/investment</li> <li>High level aspirations</li> <li>A list of the properties</li> <li>Financial implications in terms of investment, IRR and projections</li> <li>Percentage of occupation</li> <li>Terms of leases, including the responsibilities of the owner and the lessees</li> <li>Agents used</li> <li>Are new tenant incentives used</li> </ul>	N/A

Last Updated Wednesday 5th May, 2020

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ISSUE (PURPOSE OF REVIEW)	TASK AND FINISH GROUP (MEMBERSHIP 2019/20)	TIMETABLE	CURRENT WORK	STATUS
			<ul> <li>Any benchmarking data with neighbouring or other authorities who have adopted similar strategies</li> <li>A report was presented to the Committee at its meeting in May, 2019 which set out a review of commercial property investments.</li> <li>An independent external review has been undertaken of the property portfolio.</li> <li>An update is being scheduled for the meeting on 22nd October, 2020.</li> </ul>	
To review the Council Tax Support Scheme	Council Tax Support Task and Finish Group established, consisting of ClIrs M.D. Smith, Mrs D.B. Bedford (Chairman of the Group), A.H. Crawford, Veronica Graham- Green, Mara Makunura and M.J. Roberts.	June 2019 – January 2020	Meetings of the Group were held on 18th June and 1st August, 2019. Consideration was given to the options going forward. The Council has agreed that the existing scheme should be retained at present with a review planned. A holistic review of the scheme will be undertaken during 2020/21 to take into account the position regarding Universal Credit roll out and it's implications.	Green

ISSUE (PURPOSE OF REVIEW)	TASK AND FINISH GROUP (MEMBERSHIP 2019/20)	TIMETABLE	CURRENT WORK	STATUS
Educational Improvement	A Task and Finish Group has been set up consisting of: The Chairman (Cllr. M.D. Smith), (Vice- Chairman) Cllr. L. Jeffers (Chairman of the Group) and Cllrs. Gaynor Austin, Mara Makunura, Nadia Martin and C. Stewart.	2019/20	A meeting of the Group was held on 24th July when a presentation was provided on the context and background, 2018 attainment levels and the work being carried out by Rushmoor Council. A range of steps have been agreed to obtain more data and meetings with representatives of Hampshire County Council, have been held A meeting was held on 10th February, 2020 following the release of the KS4 results. The County Council Executive Member for Education and Skills was present at the meeting and agreed to provide additional information on the performance of service children in the borough and information and guidance on appointment of governors. A further meeting will be arranged in the summer of 2020 to review the position and consider the next steps.	Green
Westgate, Aldershot	N/A	2019/2020	Meetings were held with Legal & General (scheme owners) on 1st October, 2019 and	N/A

ISSUE (PURPOSE OF REVIEW)	TASK AND FINISH GROUP (MEMBERSHIP 2019/20)	TIMETABLE	CURRENT WORK	STATUS
			Curson Sowerby (site letting agents) on 21st November, 2019.	
			The feedback from the meeting is as follows: "Whilst the restaurant sector has been suffering nationally, both parties were bullish about the performance of the other occupants, especially Cineworld and Travelodge. Pure Gym were close to signing contracts to take occupancy of the former Harvester and Toby Carvery units in 2020. Assistance was sought in sourcing an occupier for the former Prezzo unit and reassurances were given about the site appearance. The Council has offered to take on the site	
			promotion."	

# (B) ISSUES EARMARKED FOR SCRUTINY BUT NOT YET COMMENCED

ISSUE	CURRENT POSITION	PROPOSED TIMETABLE
Procurement Strategy	Once the draft has been prepared the Committee will undertake some pre-decision scrutiny	

ISSUE	CURRENT POSITION	PROPOSED TIMETABLE
		Draft prepared – Strategy to be presented in
		2020/21. The issue has also been picked up
		by the Policy and Project Advisory Board.

# **OVERVIEW AND SCRUTINY COMMITTEE**

### WORK FLOW – MARCH 2020- JULY 2021

DATE	ITEMS
2nd April, 2020	<ul> <li>MEETING CANCELLED</li> <li>Items sent via email for comment: <ul> <li>Littering Pilot – James Duggin</li> <li>Moor Road Playing Field – Andrew Colver</li> </ul> </li> </ul>
11th June, 2020	Introduction to the Committee and working arrangements and programme for the year Registered Providers Task and Finish Group – Annual Report Town Centre Markets and Car Boot Performance Reports – John Trusler 2019/20 Performance Outcomes Update on Moor Road Playing Fields Appointments
23rd July, 2020	Workforce Report Aldershot Town Football Club Quarter 1 Performance Monitoring
3rd September, 2020	<ul> <li>Safer North Hampshire</li> <li>Fear of crime (lights)</li> <li>Crime clear up rates</li> <li>Rough Sleepers Street Drinkers – Update</li> <li>Antisocial Behaviour in parks</li> </ul>
22nd October, 2020	Commercial Property Investment Quarter 2 Performance Monitoring
10th December, 2020	
4th February, 2021	Quarter 3 Performance Monitoring
25th March, 2021	Review of Grants to organisations
Potential Future Items for Committee	Review of Rents in Council owned buildings Air pollution – Colin Alborough/Richard Ward Coronavirus – Andrew Colver Income Generation

# **OVERVIEW AND SCRUTINY COMMITTEE**

Progress Meetings 2019/20

(Circulate the Cabinet Forward Plan, the Committee Work Plan and notes of the previous Committee meeting to each meeting of the Progress Group)

DATE	NOTES/ACTIONS	OUTCOMES
27th February,	Highways     Agency	<ul> <li>A request was made for confirmation of membership of</li> </ul>
2020	Agency	the Highways Agency Task and Finish Group. It was proposed that the first meeting would be held in late March, 2020, but this will now take place in the summer of 2020.
	Air Pollution	<ul> <li>It was advised that this item would remain on the work plan and the formal report would be brought to a meeting when it became available.</li> </ul>
	Items raised to be considered for future meetings	Aldershot Centre for Health Car
Items for Future Progress Meetings	<ul> <li>Revenue Protection and Debt Collection Procedures</li> </ul>	

#### Moor Road recreation ground – facility project update

The story so far.....

**2017** – consultation with residents

**2018** – facility planning, costings, identified funding opportunities , ground surveys, flood risk assessments, design and access statement

2019 - facility design, funding applications, planning consent, bat survey, and procurement

2020 - contract awards, and delivery of project

#### Overall project cost circa 470k - to include:-

- Destination playground
- BMX pump track (first one in the borough)
- Multi Use Games Area (MUGA)
- Outdoor exercise machines
- Enlarged and re-designed car park for up to 47 spaces

Funding secured: 97k PEBL, 50k Sport England. Remainder S.106.

#### Current update as of April 2020

The playground has been installed despite several setbacks with issues of vandalism, and the wet weather experienced in January/February. Although fully installed, it will remain closed and fenced off due to the Covid-19 outbreak. **Given future security concerns, we are now planning to install a camera on site linked to the RBC CCTV system.** 

#### Further work schedule

Work was due to start constructing the MUGA and installation of exercise machines on 4<sup>th</sup> May but both have been placed on hold due to the Covid-19 outbreak. The BMX pump track will follow after these, with the car park work being completed last due to contractors making use of the existing car park as a site compound.

We will open the facilities with a special event and will be commissioning a whole range of activities led initially by local instructors, but eventually, we will encourage the community to take ownership of these. These activities include:

- An adult couch to 5k run group
- A new mums buggy walking group
- A family couch to 2k run group
- A boot camp workout group
- Casual football coaching for teenagers
- Casual walking football sessions for men and women
- A Saturday morning basketball club for youngsters
- Boxing sessions for teenagers
- BMX club

Long-term, the plan is to set up a junior parkrun at this site making use of the fields and Cove Brook pathway.

Below are photos of the facilities.









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